

SMS option for EDM2000

An SMS option to send text messages directly from EDM2000 to the patient's mobile or home number is now available. The system will maintain a full log of all SMS's sent. The following costs and options are detailed below:

Basic service (the end user will see a phone number that is not constant)

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|------------------------------|--------------|
| Set-up account initial feed: | £0 |
| Standard monthly cost: | £0 per month |

Cost will depend on the number of messages sent per month:

| | |
|------------------------------------|------------------|
| 0 – 100 messages per month, | 12p per message |
| 101 - 300 messages per month, | 10p per message |
| 301 - 2,000 messages per month, | 9.5p per message |
| 2001 - 5,000 messages per month, | 9p per message |
| 5,001 - 10,000 messages per month, | 8.5p per message |
| 10,001 plus messages per month, | 8p per message |

NB: If messages are sent to overseas numbers then the costs will be more than the above quoted costs and dependant on the county sent to.

If a delivery report option is required then this costs an additional 2.5p per report (only available if AlphaTag option is not selected.)

AlphaTag option enables the sender ID to be set to a pre-defined 11 character ID. This could be a short version of your hospital name or department.

| | |
|----------------------|-------------------|
| AlphaTag set up fee: | £150 one off cost |
| Monthly licence fee: | £25 per month |

NB: If the AlphaTag option is used then delivery reports are not available or 'reply to' function.

The SMS messaging can be configured to send appointment reminders, blood test notes (particular useful of PKU patients) and other general patient messages. A full log of the messages sent will be kept with the patient records.

Charges can be billed monthly or added to your support bill if paid quarterly.

Note: An active internet connection will be required by each PC that is required to send SMS messages via the http protocol. If you have less than Silver support then installation and configuration will be a chargeable extra for this feature.